



Leveraging Intelligence for Proactive Security

Philip Propes
Chief Information Security Officer
October 2017

- **The Approaching Storm**
- What is Intelligence?
- Intelligence Sources
- Applying Intelligence



The Global Threat – Frequency and Impact



143 Million Customers



Up to 3 Billion Accounts



21.5 Million Personnel



Up to 2,250 Stores



Numerous Files and Tools



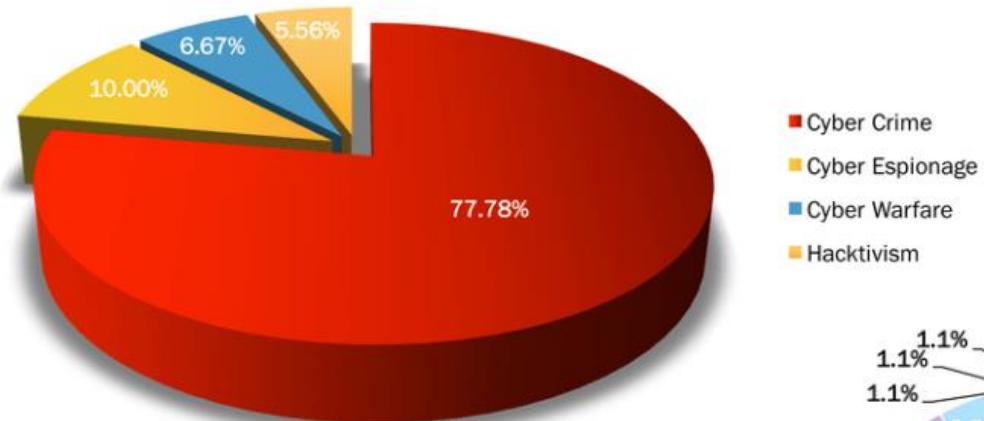
6 Million Customers



2.5 Million Accounts

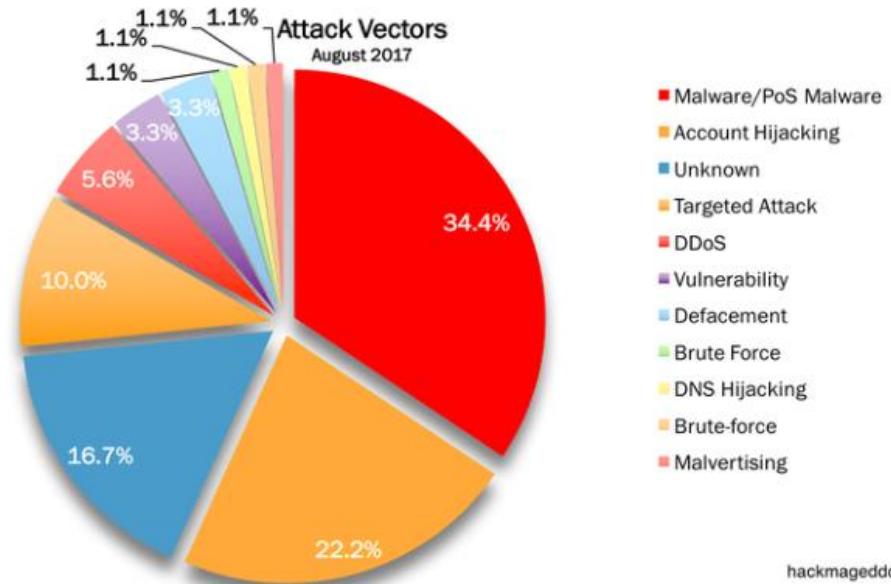
Current Cyber Attack Trends

Motivations Behind Attacks
August 2017



Nation-State activities such as cyber espionage and cyber warfare are increasing.

- Cyber Crime
- Cyber Espionage
- Cyber Warfare
- Hacktivism



Over half of successful cyber attacks target people and computer-related behaviors.

Criminals	Insiders	Hacktivists	Terrorists	Nation States
				
Intent on monetary gain	Ideology or monetary gain	Attention to their cause	Disruption of critical infrastructure	Support foreign nation's strategic objectives

Impacts

- System Disruptions / Outages
- Economic impacts
- Impacts to national security
- Financial loss
- Loss of Customer Information
- Reputational Impact
- Regulatory Impacts
- 3rd Party Impacts

Our Industry is Being Targeted

RUSSIA

TARGETS: Electricity, manufacturing, oil and gas
CAPABILITY: Penetrate IT, OT / ICS networks
OBJECTIVES: Geopolitically driven disruption and destruction of infrastructure
RISK: Likely to conduct attacks against US; likely to target ICS operators; unlikely to cause disruptions or destruction against US



NORTH KOREA

TARGETS: Light rail and electricity
CAPABILITY: Penetrate IT and ICS networks
OBJECTIVES: Retaliatory strikes against national adversaries
RISK: Likely to conduct disruptive or destructive attacks outside US; possible disruptive or destructive attacks against US ICS operators



IRAN

TARGETS: Electricity, water, and dams
CAPABILITY: Penetrate IT, OT / ICS networks
OBJECTIVES: Retaliatory strikes against national adversaries; establish persistent access as contingency for future conflicts
RISK: Likely to target US ICS operations; unlikely to cause disruptions or destruction



CHINA

TARGETS: Electricity, manufacturing, oil and gas, light rail, water and dams
CAPABILITY: Penetrate IT, OT / ICS networks
OBJECTIVES: Traditional espionage; support of national economic interests through intellectual property theft; establish persistent access as contingency for future conflicts
RISK: Highly likely to conduct attacks against US; highly likely to target US ICS operations; unlikely to cause disruptions or destruction



Cyber Predictions – Financial Resource Impacts

- Cyber crime damage to reach \$6 trillion annually by 2021.
- Cybersecurity spending to exceed \$1 trillion annually by 2021.
 - Unfilled cybersecurity jobs will triple by 2021.
 - The number of people online will exceed 4 billion by 2020.
- Ransomware damage will exceed \$5 billion by the end of 2017 (15 times larger than 2015 - \$325 million).

"Cyber crime is the greatest threat to every company in the world."

– Ginni Rometty, President and CEO, IBM

Feeling Overwhelmed?



- The Approaching Storm
- **What is Intelligence?**
- Intelligence Sources
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Intelligence is Multi-Faceted

- Cyber intelligence is information used to better anticipate a potential issue.
- Intelligence can be gained and subsequently used in multiple ways.
- It can be found in the news, from specific sources, or from things you learn about your own environment.
 - Articles
 - Intelligence Feeds
 - Self-Assessments
 - Penetration Tests



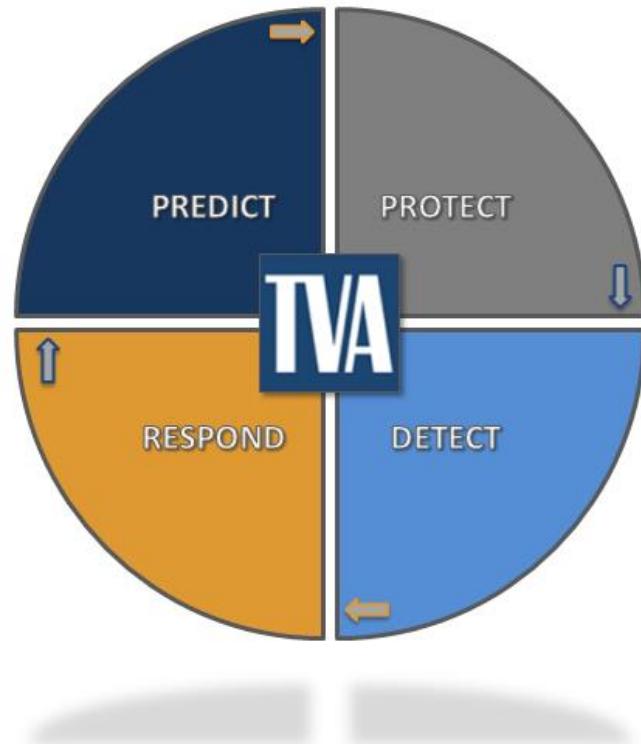
Intelligence in Many Forms

- Articles, news reports, and simple current events can yield all manner of intelligence.
- Intelligence can be gained through a variety of commercial and free sources.
- It includes awareness of the people, processes, and technology in your company.
- Asset lists, assessments, and penetration testing results are great resources.
- Vendors, suppliers, and contracting agencies are also valuable sources.



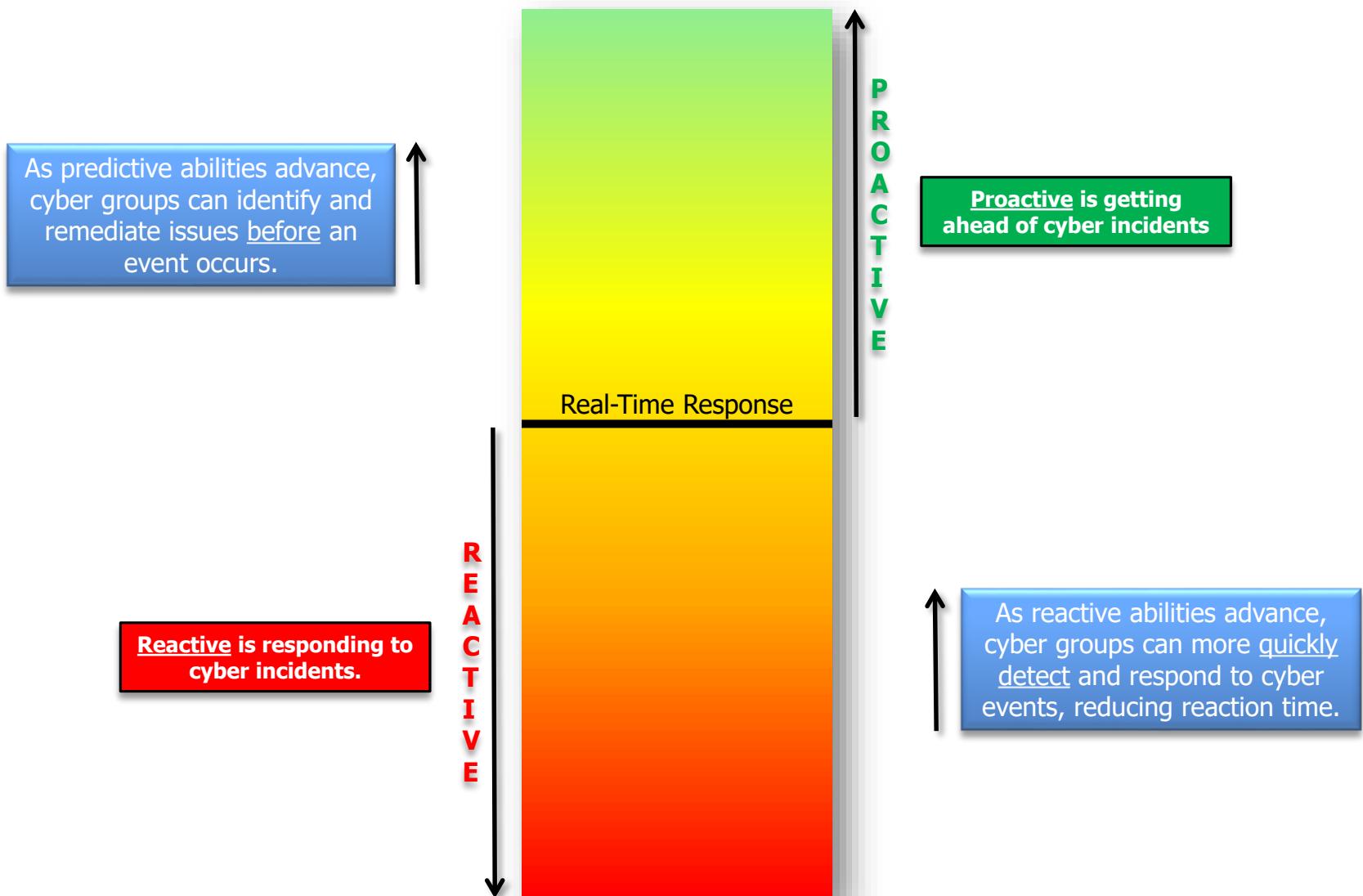
Intelligence as a Tool

- Once gathered, intelligence can be used to advance security.
 - Implement patching processes
 - Tune or implement monitoring
 - Modify or isolate networks and systems
 - Drive system retirement
 - Drive investment
 - Identify at-risk staff or contractors
 - Insider Threats
- It is used to accelerate detection of an incident, or ultimately, to prevent an incident from occurring.



TIA Why is Intelligence Important?

Intelligence to Drive Maturity



- The Approaching Storm
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- **Intelligence Sources**
- Applying Intelligence

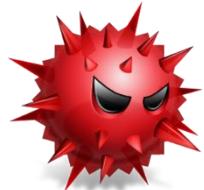


Common Intelligence Sources

- Public / Open Sources:
 - Government: FBI, DHS, ISACs, US-CERT, Defense Cyber Crime Center (DC3)
 - Open: SANS Internet Storm Center, ThreatBrief
- Commercial Sources:
 - CrowdStrike, FireEye, AlienVault, RecordedFuture, many others
- Articles / Media:
 - Reports: Mandiant M-Trends, Checkpoint, Verizon Data Breach, Cisco Security, Symantec, PWC Global State
 - Blogs: Krebs on Security, MandiantBlog, Recorded Future, Cyveillance, OODAloop

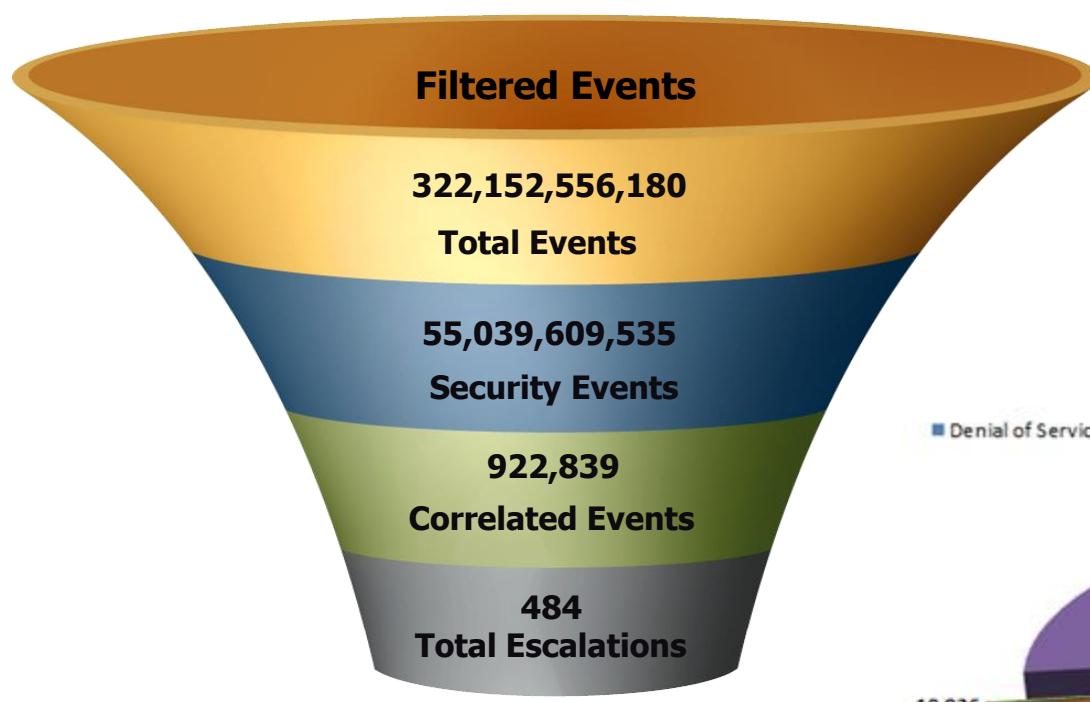
Cyber Predictions – Technical

Most Likely Attacks in 2018



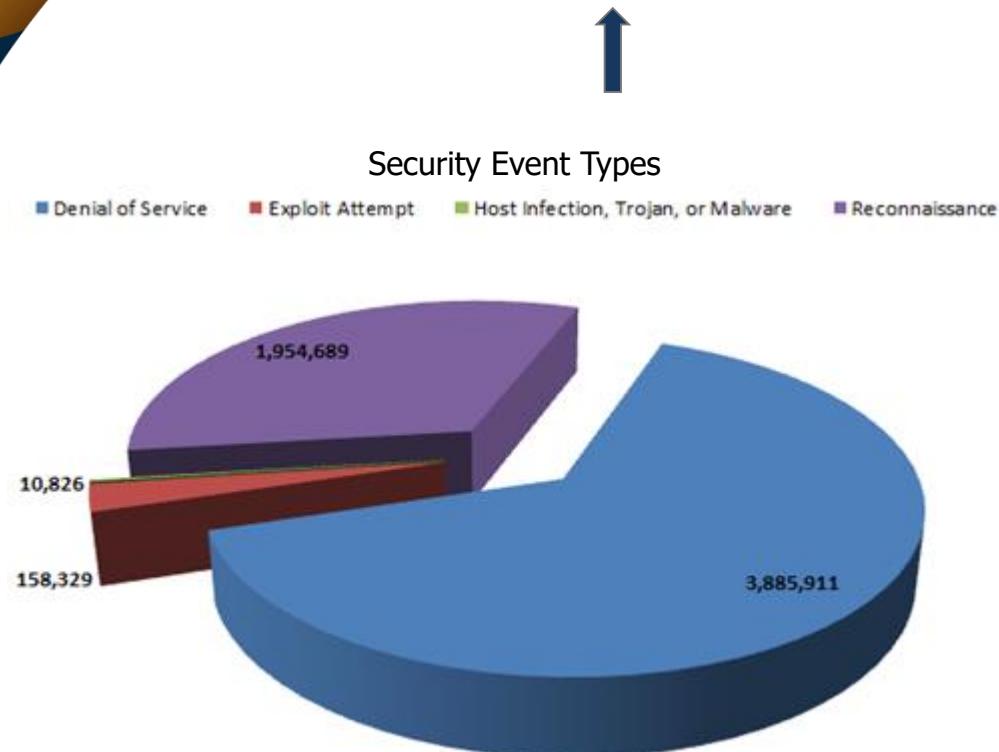
1. Socially Engineered Malware
2. Password Phishing Attacks
3. Unpatched Software
4. Social Media Attacks
5. Advanced Persistent Threats (aka, Nation-State)

Information Derived from Events



Events are processed via automation, then by security analysts as they escalate.

TVA also encounters a variety of attack types beyond email, again with analyst escalation. None have been successful to date.



Information Derived from Tools and Processes

Nessus

Scans Schedules Policies

Comprehensive Scan

Scans Hosts Vulnerabilities Remediations Notes

Host Vulnerabilities

172.26.21.251 23 219
172.26.21.100 23 76
172.26.21.103 9 70
172.26.21.220 21 70
172.26.21.108 6 59
172.26.21.148 1 81
172.26.21.10 14 70
172.26.21.180 9 74
172.26.21.2 7 79
172.26.21.18 17 64
172.26.21.199 6 50
172.26.21.17 18 64
172.26.21.195 4 52
172.26.21.125 1 100

Zenmap

Scan Tools Profile Help

Target: www.google.com www.facebook.com twit! Profile: Scan

Command: nmap -T4 -A -F -PN www.google.com www.facebook.com twitter.com microsoft.com insecure.org slashdot.org c...

Hosts Services

OS Host

- 72.51.26.227
- www.03.01.ash1.l...
- mh-in-f99.google...
- 128.121.146.100
- www.defcon.org (...
- www.craigslist.or...
- www.blackhat.co...
- 207.46.232.182
- youtube.com (206)
- rr.pmptha.wikimed...
- insecure.org (64.1...
- slashdot.org (216)
- scanme.nmap.org

Nmap Output Ports / Hosts Topology Host Details Scans

Hosts Viewer Fisheye Controls

Action

Interpolation

Layout

View

address hostname icon

Navigation

Lower ring gap

Assets

IT Assets Non-IT Assets Asset Components Software

Scanned Software License Agreements Software Licenses Service Packs

Groups

Recent Items

ManageEngine Desktop Central 7 - Agent ZohoCorp Others Managed Unlimited 10 0
TightVNC 1.3.10 TightVNC Group Others Managed 100 3 0
Oracle Core based license Sun Microsystems, Inc. Database Managed 0 1 0
Ovizualizer 6.0.11 Ming Software AB Others Managed 0 1 0
Visual Studio .NET Professional 2003 - E... Microsoft Corporation Others Managed 0 1 0
Microsoft Windows 2000 Professional Microsoft Corporation Operating System Managed 0 1 1
Microsoft Application Error Reporting Microsoft Corporation Others Managed 0 2 0
Microsoft Office Proof (French) 2002 Microsoft Corporation Others Managed 0 1 0
Microsoft .NET Framework 3.5 SP1 Microsoft Corporation Others Managed 0 2 0
Microsoft(R) Windows(R) Server 2003, Standard Microsoft Corporation Operating System Managed 0 2 2
Microsoft .NET Compact Framework 3.5 SP3 Microsoft Corporation Others Managed 1 1 0
Microsoft .NET Framework 2.0 Microsoft Corporation Others Managed 0 4 0
Microsoft FrontPage Client - English Microsoft Corporation Others Managed 0 1 0
Microsoft Office Outlook 2003 Microsoft Corporation Others Managed 0 1 0
Microsoft SQL Server 2008 Microsoft Corporation Others Managed 3 2 1
Microsoft Office Excel MUI (English) 200...

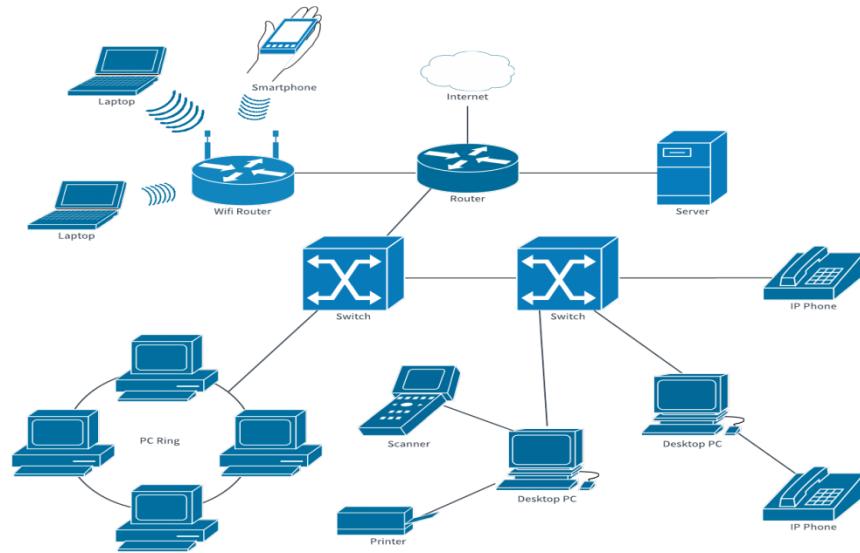
Software > Scanned Software

Filter All Sites All Manufacturer Managed All

Move To Unidentified Move New Delete Actions

Showing : 1 - 27 of 27 | 100 200 per page

Software	Manufacturer	Category	Type	Purchased	Installed	Max Used
ManageEngine Desktop Central 7 - Agent	ZohoCorp	Others	Managed	Unlimited	10	0
TightVNC 1.3.10	TightVNC Group	Others	Managed	100	3	0
Oracle Core based license	Sun Microsystems, Inc.	Database	Managed	0	1	0
Ovizualizer 6.0.11	Ming Software AB	Others	Managed	0	1	0
Visual Studio .NET Professional 2003 - E...	Microsoft Corporation	Others	Managed	0	1	0
Microsoft Windows 2000 Professional	Microsoft Corporation	Operating System	Managed	0	1	1
Microsoft Application Error Reporting	Microsoft Corporation	Others	Managed	0	2	0
Microsoft Office Proof (French) 2002	Microsoft Corporation	Others	Managed	0	1	0
Microsoft .NET Framework 3.5 SP1	Microsoft Corporation	Others	Managed	0	2	0
Microsoft(R) Windows(R) Server 2003, Standard	Microsoft Corporation	Operating System	Managed	0	2	2
Microsoft .NET Compact Framework 3.5 SP3	Microsoft Corporation	Others	Managed	1	1	0
Microsoft .NET Framework 2.0	Microsoft Corporation	Others	Managed	0	4	0
Microsoft FrontPage Client - English	Microsoft Corporation	Others	Managed	0	1	0
Microsoft Office Outlook 2003	Microsoft Corporation	Others	Managed	0	1	0
Microsoft SQL Server 2008	Microsoft Corporation	Others	Managed	3	2	1
Microsoft Office Excel MUI (English) 200...	Microsoft Corporation	Others	Managed	0	1	0

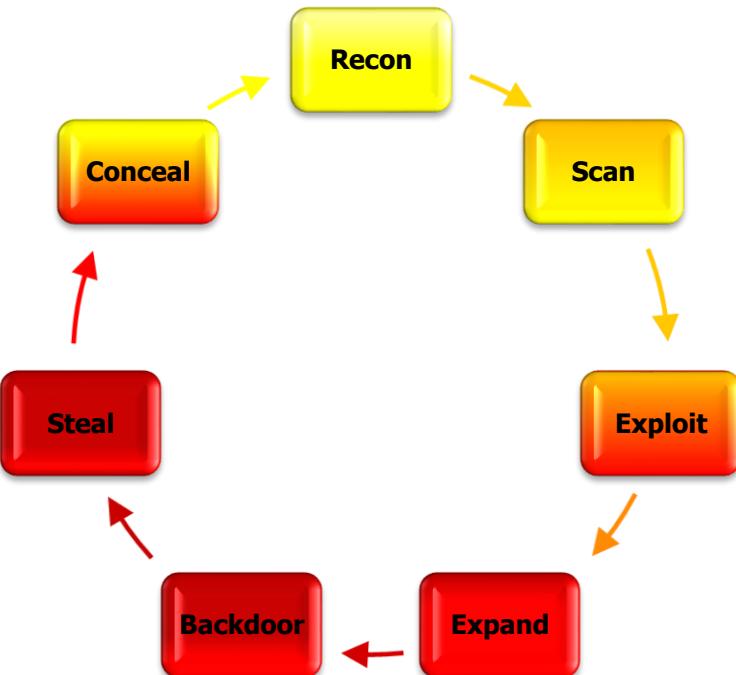


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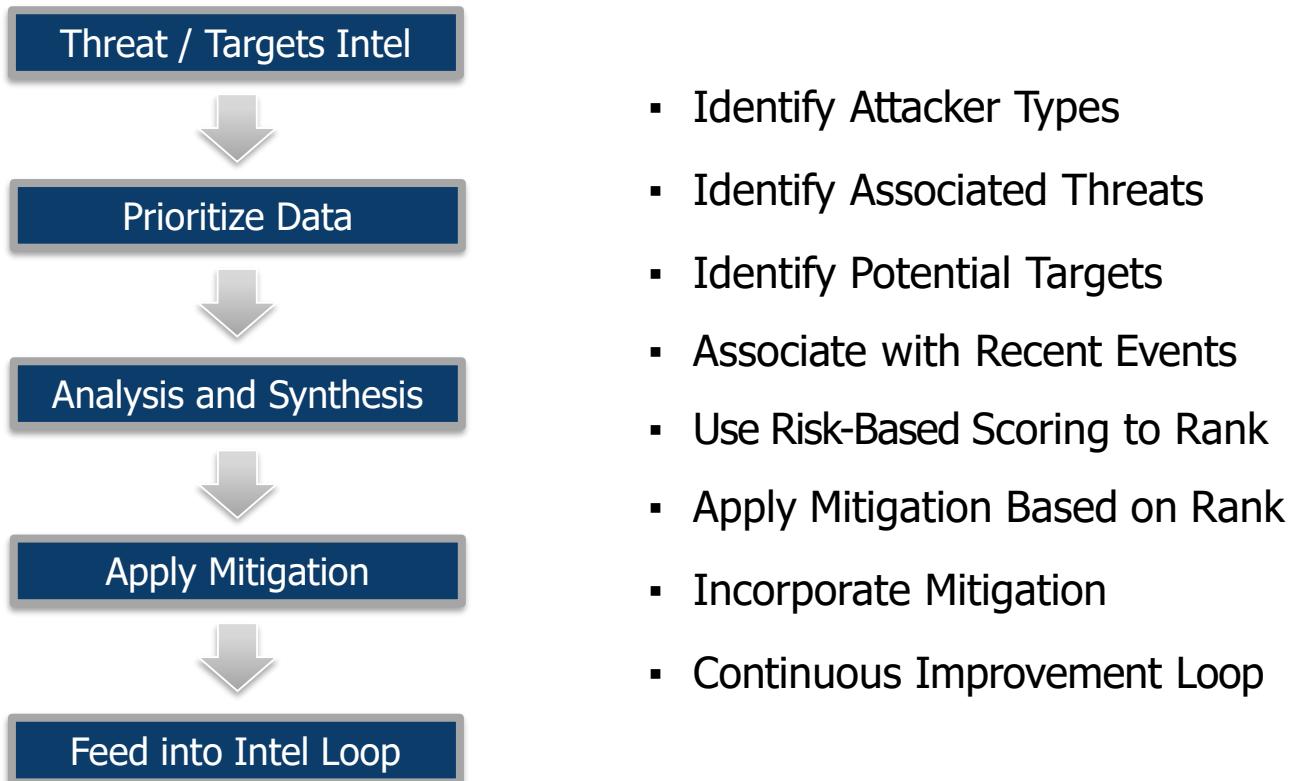
The Attack Process, Simplified

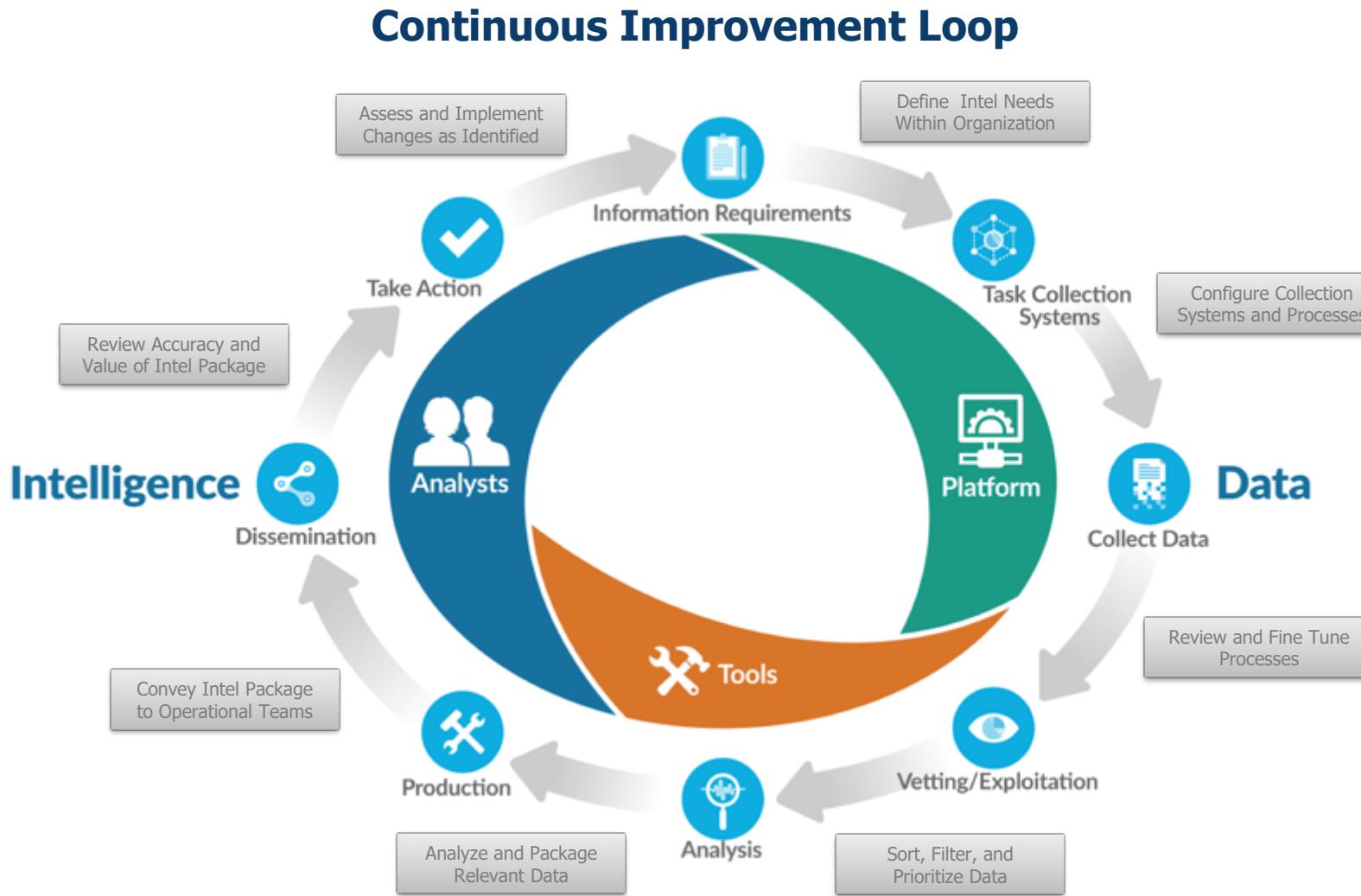
1. Research and Reconnaissance
 - Learn about target
2. Scan and Probe
 - Develop a blueprint
3. Exploit
 - Leverage discoveries
4. Elevate and Expand
 - Increase presence
5. Establish a Point of Return
 - Create a discrete door
6. Steal or Disrupt
 - Steal, disrupt, or disable
7. Cover and Conceal
 - Wipe and distract



Intelligence can be leveraged to prevent or detect an attack at each step.

Threat Intelligence Methodology





Fusing Intelligence

- A cyber defender must combine known threats, existing vulnerabilities, and system criticality to properly prepare and integrate intelligence.



- This integration is realized through improved protective measures, tailored monitoring, and accelerated detection and response.



TVA Can Help

TVA and Partner Information Sharing

- Establishing peer groups among cybersecurity experts
 - Event notices and updates
 - Real-time event communications

Collaborative Security Opportunities

- Direct security support
 - Emergency surge support
 - TVA's unique intelligence sources

Training Opportunities

- Staff Sharing / Training
 - Send staff to TVA for embedded training and experience
 - Targeted training opportunities



TVA Cybersecurity Outreach Program

Cybersecurity Coordination Forums

- Recurring cybersecurity meetings
- TVA and customer cybersecurity personnel
 - Sharing of best practices
 - Current threat information sharing
 - FBI and DHS intelligence updates
 - Cybersecurity compliance support

Specialized Topical Groups

- Informal technical discussions
 - Incident response and monitoring
 - Intelligence and threat indicators
 - Hardware/software recommendations





For More Information:

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